North Lanarkshire Council

# How to change your mySelf password! (all employees)





## Click on 'Forgotten password?' and enter your details (emp ref no and email address)

You recently requested to reset your password for your iTrent account. Use the button below to reset it.

#### This password reset is only valid for the next 24 hours.

#### Reset your password

	lf vou did not request a	password reset or i	<u>С</u> ору	er
	questions, please conta	act the Help Desk T	<u>S</u> elect Hyperlink	m at
Login	ESC-HelpDeskTeam@	northlan.gov.uk or	<u>O</u> pen Hyperlink	3151.
			Copy Hyperlink	
	NB: Never forward thi	s email to anyone	<u>W</u> ho Is	

When you receive this email, hover over the green password reset box and select 'Copy Hyperlink'

Then right-click in the address bar of your web browser and select 'Paste'.

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4	Paste	$\geq$	

https://ce0076li.webitrent.com/ce0076li\_ess/ess/#/login/forgotpwd\_email

### Press 'enter' and input your details (emp ref no and email address)

For personal (non-school devices)

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Click 'Forgotten password?' and input your details.

When you receive this email, click on the green password reset box.

You must change your password before you can continue.

This email can only be generated once!

Change password

New password 📍

Confirm password

You recently requested to reset your password for your iTrent account. Use the button below to reset it.

#### This password reset is only valid for the next 24 hours.

Reset your password

If you did not request a password reset or if you have any further questions, please contact the Help Desk Team by emailing them at ESC-HelpDeskTeam@northlan.gov.uk or by calling 01698 403151.

NB: Never forward this email to anyone else.

Thanks,

iTrent Systems AdminTeam

Create a password you have not previously used before.

Your new password will need to be at least 8 characters long with a mix ot upper & lower case letters and numbers.

Please note: you will be locked out after 10 failed attempts to reset your password!

If you need any further support, please call the ESC People Helpdesk on 01698 403151 or email esc-helpdeskteam@northlan.gov.uk