

# North Lanarkshire Council

## myTeam Mileage, Expenses & Overtime Guide



#### **Version Control**

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#### 1. Overview

This guide is for authorised signatories who have a responsibility for authorising claims for mileage and overtime.

This guide will take you through the process of reviewing overtime/allowance, mileage/subsistence claims and how to authorise or reject them, as well as reviewing and updating an employee's driving licence and vehicle insurance information. It also, confirms how to process reimbursements for spectacles and eyesight tests. Once authorised, the claims will be automatically entered into the iTrent system for payment.

You should be aware that:

- You will only be able to authorise claims if you are listed as an authorised signatory.
- You must be aware of your authorisation limits. The system will not prevent you from authorising claims, but you will appear on an audit exceptions report if you authorise amounts greater than you are authorised for.
- You should not redirect claims to staff who are not on the authorised signatory list.
- Claims can only be authorised when payruns are open for processing. This is a system limitation and cannot be changed.
- Once a claim has been authorised, it cannot be changed. If there are errors then the manager/employee should contact the Employee Service Centre.



### 2. Logging into iTrent

Go to <u>https://ce0076li.webitrent.com/ce0076li\_web/wrd/run/etadm001gf.open</u> and log in.



You will then be presented with the home page for myTeam.



To view requests for Overtime or mileage, click on your to do list.

#### 3. The To do List

Your To-do list shows all outstanding requests for leave, overtime, mileage and learning.



TOD	T (5) PROCESSES (0)	>
Filter	ive 🗸 Sort by Due date 🗸 t	
0	er absence details Mrs Test Teacher - 4036248 * St Stephen's Primary School - Teachers * Start date: 11/02/2019 * End date: 11/02/2019 * Due: 08/02/2019 EQUIRES AUTHORISATION More	0
	er absence details Mrs Test Teacher - 4036248 * St Stephen's Primary School - Teachers * Start date: 25/02/2019 * End date: 25/02/2019 * Due: 08/02/2019 EQUIRES AUTHORISATION More	0
0	e & Expenses claim Miss ASNA Test - MILNT00000102 (0416FO) * Help Desk * NLC - Employee Travel and Subsistence (Infrastructure) * Due: 11/02/2019 EQUIRES AUTHORISATION More	0
$\odot$	e & Expenses claim Mrs Test Clerical - MILNT00000709 (0407FW) * Abronhill Primary School & Nursery Class - Single Status * NLC - Overtime Claim Form rastructure) * Due: 11/02/2019	5
	EQUIRES AUTHORISATION More	
0	e & Expenses claim Mrs Test Teacher - MILNT00000005 (0410MO) * St Stephen's Primary School - Teachers * NLC - Employee Travel and Subsistence (Teac ff) * Due: 11/02/2019	hing 5
	EQUIRES AUTHORISATION More	0

To review the details of any request, click on the arrow on the right of the request.



#### 4. Reviewing Overtime Claims

If you have staff who can claim overtime, they can do so by following the steps below:

Once you have clicked on the arrow, you will be taken into the Overtime claim detail. Here you can review or amend the claim, update cost centres, and authorise the claim.

ne & Exper	ises claim NLC - Overtim	ne Claim Form (Infrastructur	ne) 🗸 MENU					G
			Employee:	Mrs Test Cler	rical			
			Job title:	Clerical Assist	tant			
1			Reference:	MILNT00007	09			
			Payroll:	0407FW				
isation								
			User name	4285184				
2			Authorisation status*		~			
2			Reason					
		Any Overtime you hav	ve incurred (whilst on (	Council busines	Page 1   is) should be	Page 2 claimed through the payroll system (	using this claim form as follows	
3								
		1. Select from drop do	own menu type of over	time being clain	ned e.g Addit	tional Basic.		
		2. Select date overtime	e was incurred from th	e calendar belo	w.			
4								
		3. Enter the reason for	r overtime claim e.g Si	ckness cover, v	acancy etc.			
		4. Enter start and finis	h times for mostime up					
		4. Enter start and this	in armes for overarme w	NOTABOL				
		5. Cost Code - Do not	enter - for Managers u	ise only.				
		6. Enter the number of	f house worked					
		C. Chief Die Indriber C	THOSE & PROTOGOL					
		7. Once completed cli	ick 'Submit' to forward	this claim to vo	ur Authorised	d Signatory for approval.		
		To claim for allowance	es click on 'Page 2' ab	iove.				
	Element	Date	Reason for Cla	im*	Start Time	Finish Time	Cost Code	Number of Hours
	Additional Basic	04/02/2019	E test				Etest	10.00
		M						
5		¥	•					
		×	•					
		~	0					

- 1. This section provides basic information on the employee who the claim is for.
- 2. This section allows you to authorise or reject the claim. Information can be entered in the reason box if further explanation is required.
- 3. This section allows you to view the different information. Page 1 shows overtime hours claimed and Page 2 shows cash allowances claimed.
- 4. This section provides basic information on how to complete the form.
- 5. This section contains the claim information from the employee which they are asking you to authorise. In this area you can add an alternative cost code if required. If the cost code is left blank, then it will default to the employee's own cost code. (The cost code is also known as the cost centre).
- 6. This section contains the SAVE button and will confirm any changes you make.



#### 5. Reviewing Driving Licence Details and Vehicle Insurance

#### Information

Before authorising an employee's mileage, you need to ensure that the system has up to date details of the driving licence. You can do this by following the steps below:

Go to https://ce0076li.webitrent.com/ce0076li\_web/wrd/run/etadm001gf.open and log in. On the home page, select 'People' and then search for the employee whose details you would like to update.

You last logged in 21 hours ago	ţ,
People	>
Leavers	>
My task redirection	>
Click here to view all COVID-19 information	>
≁ My dashboard	>
organisation chart	>
EQ Find ITrent pages	

To add/review *driving licence details*, select the employee's record and select the "View Employee driving licence details" link under "Vehicle Info & Mileage, OT & Expenses Claims"

> Personal Details	> Employment	> Employee Annu	Jal Leave	Employee Sickness Absence
> Employee Other Ab	sence/Flexi Leave	> Employee Maternity	/Paternity/Adoption	Absence
	0705 01:			
Vehicle Info & Mile	age, OT & Expenses Clai	ms		
Vehicle Info & Mile	age, OT & Expenses Clai	ms		
		ms	1. View Mileage &	Expense claim details



Driving licence details New	MENU	C 8 0
Licence details		
Name on driving licence		e
Valid from		<b></b>
Valid until *		<b></b>
Date verified	5	- 
Licence number		
	A,B,BE,C1,C1E,D1,D1E	÷
	United Kingdom	V
	onice hingdon	
Disqualified Currently disqualified	_	
Start date		
		54
End date		n
	SAVE	
Complete a II o f the i nformation To add/review <b>vehicle insurance i</b> Vehicle Info & Mileage, OT & Expenses Claims 4. View Employee vehicle insurance checks		he employee's record and click on
Complete the information require	d below and select	. You
should enter the valid until date, p	press save, and then	this will allow
you to enter the date verified.		
Miscellaneous details 🗸 MEN	iU	6 8 0
Vehicle insurance		
Valid until	Ê	•

You will no longer be required to add a copy of the insurance certificate.

Date verified



When the vehicle insurance date is due to be reviewed, you will be reminded by email 28 days in advance of the expiration date.

An example of the email is shown as follows:



Please ensure the steps are followed as per the instruction on the email.

No claims can be authorised if an employee does not have a valid driving licence / vehicle insurance certificate has expired.

#### 6. Reviewing Attachments - Mileage & Subsistence Claims

#### Please note, that this form should not be used to claim excess mileage.

Reviewing a mileage & subsistence claim is very similar to reviewing an overtime claim. The main difference is that there may be receipts and other documents attached to this form.



Time & Expenses claim NLC - Employee Travel and Subsistence (Teaching Staff) $$	MENJ	© © 0
Employee:	Mrs Test Teacher	<b>_</b>
Job title:	Head Teacher (Primary)	
Reference:	MILNT00000005	
Payroll:	0410MO	
Authorisation		
User name	4285184	
Authorisation status*	<b>V</b>	
Reason		

If there are any attachments to view, then the paperclip symbol in the top right hand corner of the claim form w ill be h ighlighed blue.

To v iew a ttachments, c lick on the p aperclip. A sub m enu w ill n ow appear, /

Document attachments	ļ.
Notes	
Print this page	$\overline{\ }$
Refresh this page	

Click on the Document attachments option.

One the left hand menu, a list of attached documents will now be displayed.



Click on the document that you wish to view. You will now be presented with information regarding the document.



Document <sup>®</sup>	Receipt 1
Document type	
Link	
Visible in Self Service	<i>s</i>
Last updated date	01/08/2018
Last updated time	11:43
Filename	Train tickets.jpg
Replace by •	Choose File No file chosen

To v iew t he a ttached document, c lick o n t he b utton.

Once you have reviewed the attached documents, you can then return to the claim by clicking on the link at the top of the screen.

#### 7. Reimbursement for Spectacles / Eyesight Tests

Claims for reimbursement for glasses can now be made via mySelf and can be authorised by the manager in myTeam. Managers should only authorise any claims for reimbursement: -

- Once a HR/DSE1 form has been completed and signed by an optician and they have ascertained that glasses are deemed necessary solely for the use of D.S.E.
- The total value to be reimbursed must not exceed £50. An employee may purchase glasses at a higher price on the understanding that the difference is paid by the employee. A manager can only authorise up to a maximum of £50 or less if the value of the spectacles is less than this.
- When an expense form is completed on myself. Monies should be claimed using **element** code 458 (titled Eye Test / Specs).
- If receipts are presented.

Further guidance and the form can be found by following the link below:-

http://connect/index.aspx?articleid=5875

Employees will be reimbursed by completing page 2 of the Time and Expenses claim form and using the element code listed above.



#### 8. Flu Vaccination refunds

An employee will now be required to process their flu vaccination refunds via mySelf. The refund request will be sent to the authorising manager for approval. You will receive this request via email. You will then be required to log into myTeam and follow Section 6 & Section 9 of this guide to action the request.

Before approving the request, please ensure the below checks are carried out:

- Please ensure the claim states it is a flu vaccination refund. If the employee has selected the incorrect claim form, the claims should be rejected.
- Location stated where the employee received the flu vaccination.
- Cash amount format is correct. For example, 20.00
- The attachment to view the receipt has been uploaded and the amount the employee is due to be refunded is the same amount on the claim form.

Once all the above checks have been carried out and the claim is accurate, it can then be approved for payment. The refund will be processed to the employees payslip. The refund is subject to a tax deduction which will be calculated by the Payroll & Pensions team.

The employee will receive an email of confirmation when the claim has been approved or rejected.

Please note, claims can only be actioned when the payruns are opened. Please refer to the pay schedules <u>here</u>.

#### 9. Authorising a Claim

Please note, that due to a limitation of the iTrent system, you can only authorise claims for mileage and overtime when the payruns are open. A timetable of availability can be found <u>here</u>.

If you authorise a claim when the payrun is closed, your to-do list will refresh and the claim will remain un-actioned.

There are two ways to authorise either a mileage, overtime or subsistence claim form:

1. When reviewing the claim form, Section 2 of the form allows you to authorise or reject the

Time & Expenses claim NLC-Overtime Claim Form (Infrastructure) 💙 MONU		690
Employee	Mrs Test Clerical	
.Job title:	Clerical Assistant	
Reference:	MILNT00000709	
Payroll	0407FW	
Authorisation		
User name	4285184	
Authorisation status*	Authorised Not authorised	
Reason		

claim.



Once you have picked the authorisation status, click on the source button found in section 6 of the form.

2. Alternatively, when you open your to-do list, you can tick any requests in your list and

TO D	D LIST (5) PROCESSES (0) Ised Sort by Due date 1	10
Not au	thorised at HEDIRECT ACTIONS	
0	Other absence details Mrs Test Teacher - 4036248* St Stephen's Primary School - Teachers * Start date: 11/02/2019 * End date: 11/02/2019 * Due: 08/02/2019 REQUIRES AUTHORISATION More	C
0	Other absence details Mrs Test Teacher - 4036248 * St Stephen's Primary School - Teachers * Start date: 25/02/2019 * End date: 25/02/2019 * Due: 08/02/2019 REQUIRES AUTHORISATION More	Ç
0	Time & Expenses claim Miss ASNA Test - MILNT00000102 (D416F0) * Help Desk * NLC - Employee Travel and Subsistence (Infrastructure) * Due: 11/02/2019 REQUIRES AUTHORISATION More	Q
0	Time & Expenses claim Mrs Test Clerical - MILNT00000709 (0407FW) * Abronhill Primary School & Nursery Class - Single Status * NLC - Overtime Claim Form (Infrastructure) * Due: 11/02/2019	C
	PEQUIRES AUTHORISATION More Time & Expenses claim Mrs Test Teacher - MILNT00000005 (0410M0) * St Stephen's Primary School - Teachers * NLC - Employee Travel and Subsistence (Teaching	
0	Staff) * Due: 11/02/2019 REQUIRES AUTHORISATION More	C

authorise or reject by using the **Actions** button at the top of the list.

Once actioned, the task will disappear from your to-do list. The employee will receive an email detailing the outcome.

	Overtime and Allowances request
Your Over	time and Allowances request reference number; MILNT00000709 has been
	d by your authorised signatory.

#### 10. Further information

If you need further support - For staff live on myNL Portal - Please raise a <u>People</u> <u>Helpdesk General Enquiry</u> request form. For staff not yet live - Please email <u>ESC-HelpDeskTeam@northlan.gov.uk</u>



[END OF GUIDANCE NOTE]