

North Lanarkshire Council

myTeam Mileage, Expenses & Overtime Guide



Version Control

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1. Overview

This guide is for authorised signatories who have a responsibility for authorising claims for mileage and overtime.

This guide will take you through the process of reviewing overtime/allowance, mileage/subsistence claims and how to authorise or reject them, as well as reviewing and updating an employee's driving licence and vehicle insurance information. It also, confirms how to process reimbursements for spectacles and eyesight tests. Once authorised, the claims will be automatically entered into the iTrent system for payment.

You should be aware that:

- You will only be able to authorise claims if you are listed as an authorised signatory.
- You must be aware of your authorisation limits. The system will not prevent you from authorising claims, but you will appear on an audit exceptions report if you authorise amounts greater than you are authorised for.
- You should not redirect claims to staff who are not on the authorised signatory list.
- Claims can only be authorised when payruns are open for processing. This is a system limitation and cannot be changed.
- Once a claim has been authorised, it cannot be changed. If there are errors then the manager/employee should contact the Employee Service Centre.



2. Logging into iTrent

Go to <u>https://ce0076li.webitrent.com/ce0076li_web/wrd/run/etadm001gf.open</u> and log in.



You will then be presented with the home page for myTeam.



To view requests for Overtime or mileage, click on your to do list.

3. The To do List

Your To-do list shows all outstanding requests for leave, overtime, mileage and learning.



TO D	LIST (5) PROCESSES (0)	>
Filter A	active V Sort by Due date V 1	
0	Other absence details Mrs Test Teacher - 4036248 * St Stephen's Primary School - Teachers * Start date: 11/02/2019 * End date: 11/02/2019 * Due: 08/02/2019 REQUIRES AUTHORISATION More	(
	Other absence details Mrs Test Teacher - 4036248 * St Stephen's Primary School - Teachers * Start date: 25/02/2019 * End date: 25/02/2019 * Due: 08/02/2019 REQUIRES AUTHORISATION More	5
0	Time & Expenses claim Miss ASNA Test - MILNT00000102 (0416FO) * Help Desk * NLC - Employee Travel and Subsistence (Infrastructure) * Due: 11/02/2019 REQUIRES AUTHORISATION More	0
\odot	Time & Expenses claim Mrs Test Clerical - MILNT00000709 (0407FW) * Abronhill Primary School & Nursery Class - Single Status * NLC - Overtime Claim Form (Infrastructure) * Due: 11/02/2019	5
	REQUIRES AUTHORISATION More	
\bigcirc	Time & Expenses claim Mrs Test Teacher - MILNT00000005 (0410MO) * St Stephen's Primary School - Teachers * NLC - Employee Travel and Subsistence (Teaching Staff) * Due: 11/02/2019	6
-	PROJUGES AUTOMOBILS HAVE	

To review the details of any request, click on the arrow on the right of the request.



4. Reviewing Overtime Claims

If you have staff who can claim overtime, they can do so by following the steps below:

Once you have clicked on the arrow, you will be taken into the Overtime claim detail. Here you can review or amend the claim, update cost centres, and authorise the claim.

ne & Expen	nses claim NLC - Overtim	e Claim Form (Infrastruct	ure) 🗸 NENU						G
			Employee:	Mrs Test Cl	erical				
			Job title:	Clerical Assis	stant				
1			Reference:	MILNT00000	0709				
			Payroll:	0407FW					
isation									
			User name	4285184					
2			Authorisation status*		~				
2			Reason						
		Ann Oracline was be	num incoment (sublight on t	Council busine	Page 1	Page 2	man I and an a	using this claim form as follows:	
2		Any Overtime you na	ave incurred (whitst on (Council busine	rss) should be	e claimed through the p	ayros system t	using this claim form as follows.	
5		1. Select from drop of	down menu type of over	time being cla	imed e.g Add	itional Basic.			
		2. Select date overtin	me was incurred from th	he calendar be	low.				
4									
		3. Enter the reason fo	or overtime claim e.g Si	ickness cover,	vacancy etc.				
		4. Enter start and fin	ish times for overtime w	worked.					
		5. Cost Code - Do no	ot enter - for Managers u	use only.					
		6. Enter the number	of hours worked.						
		7. Once completed c	lick 'Submit' to forward	this claim to y	our Authorise	d Signatory for approva	L.		
		To shake for all successful	and the second states of the						
		To claim for allowar	ices click on Page 2 ab	bove.					
	Element Additional Basic	Date	Reason for Cla	aim*	Start Time	Finis	Time	Cost Code	Number of Hours
	- and the rate of the second	04/02/2019						2007	
5									
		~							

- 1. This section provides basic information on the employee who the claim is for.
- 2. This section allows you to authorise or reject the claim. Information can be entered in the reason box if further explanation is required.
- 3. This section allows you to view the different information. Page 1 shows overtime hours claimed and Page 2 shows cash allowances claimed.
- 4. This section provides basic information on how to complete the form.
- 5. This section contains the claim information from the employee which they are asking you to authorise. In this area you can add an alternative cost code if required. If the cost code is left blank, then it will default to the employee's own cost code. (The cost code is also known as the cost centre).
- 6. This section contains the SAVE button and will confirm any changes you make.



5. Reviewing Driving Licence Details and Vehicle Insurance

Information

Before authorising an employee's mileage, you need to ensure that the system has up to date details of the driving licence. You can do this by following the steps below:

Go to https://ce0076li.webitrent.com/ce0076li_web/wrd/run/etadm001gf.open and log in. On the home page, select 'People' and then search for the employee whose details you would like to update.

You last logged in 21 hours ago	ţ,
People	>
Leavers	>
My task redirection	>
Click here to view all COVID-19 information	>
≁ My dashboard	>
organisation chart	>
=O Find iTrent pages	

To add/review *driving licence details*, select the employee's record and select the "View Employee driving licence details" link under "Vehicle Info & Mileage, OT & Expenses Claims"

			NKS		
> Personal Details	> Employment	> Employee Annua	al Leave	Employee Sickness Absence	
> Employee Other Ab	sence/Flexi Leave	> Employee Maternity/	/Paternity/Adoptior	Absence	
Vehicle Info & Miles	age, OT & Expenses Clai	ms			
Mileage Guidance	🗹 myTeam Guidance	e for Overtime & Mileage	1. View Mileage 8	Expense claim details	
2. View Employee private	e vehicle details 3.	View Employee driving licen	ce details 4. Vi	ew Employee vehicle insurance ch	ecks



Driving licence details New	MENU		690
Licence details			
Name on driving licence		-	
Valid from		—	
Valid until *			
Date verified			
Licence number			
Licence categories	A,B,BE,C1,C1E,D1,D1E	-	
Issuing country	United Kingdom	~	
Disqualified			
Currently disqualified			
Start date			
End date			
	SAVE		
Complete a II o f the i nformation To add/review vehicle insurance i Vehicle Info & Mileage, OT & Expenses Claims 4. View Employee vehicle insurance checks	required above a no information, select t and then select	he employee's reco	rd and click on
Complete the information require	d below and select	SAVE . You	
should enter the valid until date,	press save, and then	this will allow	
you to enter the date verified.			
Miscellaneous details 🗸 MER	٩Ü	G	•
Vehicle insurance			
Valid until	Ć	.	

You will no longer be required to add a copy of the insurance certificate.

Date verified



When the vehicle insurance date is due to be reviewed, you will be reminded by email 28 days in advance of the expiration date.

An example of the email is shown as follows:



Please ensure the steps are followed as per the instruction on the email.

No claims can be authorised if an employee does not have a valid driving licence / vehicle insurance certificate has expired.

6. Reviewing Attachments - Mileage & Subsistence Claims

Please note, that this form should not be used to claim excess mileage.

Reviewing a mileage & subsistence claim is very similar to reviewing an overtime claim. The main difference is that there may be receipts and other documents attached to this form.



Time & Expenses claim NLC - Employee Travel and Subsistence (Teaching Staff) $$	MENU	000
Employee:	Mrs Test Teacher	^
Job title:	Head Teacher (Primary)	
Reference:	MILNT00000005	
Payroll:	0410MO	
Authorisation		
User name	4285184	
Authorisation status*		
Reason		

If there are any attachments to view, then the paperclip symbol in the top right hand corner of the claim form w ill be h ighlighed blue.

To v iew a ttachments, c lick on the p aperclip. A sub m enu w ill n ow appear, /

 Document attachments 	1
Notes	
Print this page	$\overline{\ }$
Refresh this page	

Click on the Document attachments option.

One the left hand menu, a list of attached documents will now be displayed.



Click on the document that you wish to view. You will now be presented with information regarding the document.



Document [®]	Receipt 1
Document type	
Link	
Visible in Self Service	<i>s</i>
Last updated date	01/08/2018
Last updated time	11:43
Filename	Train tickets.jpg
Replace by •	Choose File No file chosen

To v iew t he a ttached document, c lick o n t he b utton.

Once you have reviewed the attached documents, you can then return to the claim by clicking on the link at the top of the screen.

7. Reimbursement for Spectacles / Eyesight Tests

Claims for reimbursement for glasses can now be made via mySelf and can be authorised by the manager in myTeam. Managers should only authorise any claims for reimbursement: -

- Once a HR/DSE1 form has been completed and signed by an optician and they have ascertained that glasses are deemed necessary solely for the use of D.S.E.
- The total value to be reimbursed must not exceed £50. An employee may purchase glasses at a higher price on the understanding that the difference is paid by the employee. A manager can only authorise up to a maximum of £50 or less if the value of the spectacles is less than this.
- When an expense form is completed on myself. Monies should be claimed using **element** code 458 (titled Eye Test / Specs).
- If receipts are presented.

Further guidance and the form can be found by following the link below:-

http://connect/index.aspx?articleid=5875

Employees will be reimbursed by completing page 2 of the Time and Expenses claim form and using the element code listed above.



8. Flu Vaccination refunds

An employee will now be required to process their flu vaccination refunds via mySelf. The refund request will be sent to the authorising manager for approval. You will receive this request via email. You will then be required to log into myTeam and follow Section 6 & Section 9 of this guide to action the request.

Before approving the request, please ensure the below checks are carried out:

- Please ensure the claim states it is a flu vaccination refund. If the employee has selected the incorrect claim form, the claims should be rejected.
- Location stated where the employee received the flu vaccination.
- Cash amount format is correct. For example, 20.00
- The attachment to view the receipt has been uploaded and the amount the employee is due to be refunded is the same amount on the claim form.

Once all the above checks have been carried out and the claim is accurate, it can then be approved for payment. The refund will be processed to the employees payslip. The refund is subject to a tax deduction which will be calculated by the Payroll & Pensions team.

The employee will receive an email of confirmation when the claim has been approved or rejected.

Please note, claims can only be actioned when the payruns are opened. Please refer to the pay schedules <u>here</u>.

9. Authorising a Claim

Please note, that due to a limitation of the iTrent system, you can only authorise claims for mileage and overtime when the payruns are open. A timetable of availability can be found <u>here</u>.

If you authorise a claim when the payrun is closed, your to-do list will refresh and the claim will remain un-actioned.

There are two ways to authorise either a mileage, overtime or subsistence claim form:

1. When reviewing the claim form, Section 2 of the form allows you to authorise or reject the

Time & Expenses claim NLC- Overtime Claim Form (Infrastructure) 💙 MINU		0 G O
Employee	Mrs Test Clerical	
Job title:	Clerical Assistant	
Reference:	MILNT00000709	
Payroll:	0407FW	
Authorisation		
User name	4285184	
Authorisation status*	Authorised Not authorised	
Reason		

claim.



Once you have picked the authorisation status, click on the source button found in section 6 of the form.

2. Alternatively, when you open your to-do list, you can tick any requests in your list and

TO DO Author	LIST (5) PROCESSES (0) Ised Sort by Due date 1	
Not au	thorised ACTIONS	
0	Other absence details Mrs Test Teacher - 4036248 * St Stephen's Primary School - Teachers * Start date: 11/02/2019 * End date: 11/02/2019 * Due: 08/02/2019 REQUIRES AUTHORISATION More	Q
0	Other absence details Mrs Test Teacher - 4036248 * St Stephen's Primary School - Teachers * Start date: 25/02/2019 * End date: 25/02/2019 * Due: 08/02/2019 REQUIRES AUTHORISATION More	Ģ
0	Time & Expenses claim Miss ASNA Test - MILNT00000102 (0416F0) * Help Desk * NLC - Employee Travel and Subsistence (Infrastructure) * Due: 11/02/2019 REQUIRES AUTHORISATION More	Q
0	Time & Expenses claim Mrs Test Clerical - MILNT00000709 (0407FW) * Abronhill Primary School & Nursery Class - Single Status * NLC - Overtime Claim Form (Infrastructure) * Due: 11/02/2019	0
0	REQUIRES AUTHORISATION More Time & Expenses claim Mrs Test Teacher - MILNT00000005 (0410M0) * St Stephen's Primary School - Teachers * NLC - Employee Travel and Subalistence (Teaching	
ň	Staff)* Due: 11/02/2019 REQUIRES AUTHORISATION More	Q

authorise or reject by using the **Actions** button at the top of the list.

Once actioned, the task will disappear from your to-do list. The employee will receive an email detailing the outcome.

	Overtime and Allowances request
Your Over	time and Allowances request reference number: MILNT00000709 has been
	hy your authorized cimpton.

10. Further information

If you need further support - For staff live on myNL Portal - Please raise a <u>People</u> <u>Helpdesk General Enquiry</u> request form. For staff not yet live - Please email <u>ESC-HelpDeskTeam@northlan.gov.uk</u>



[END OF GUIDANCE NOTE]