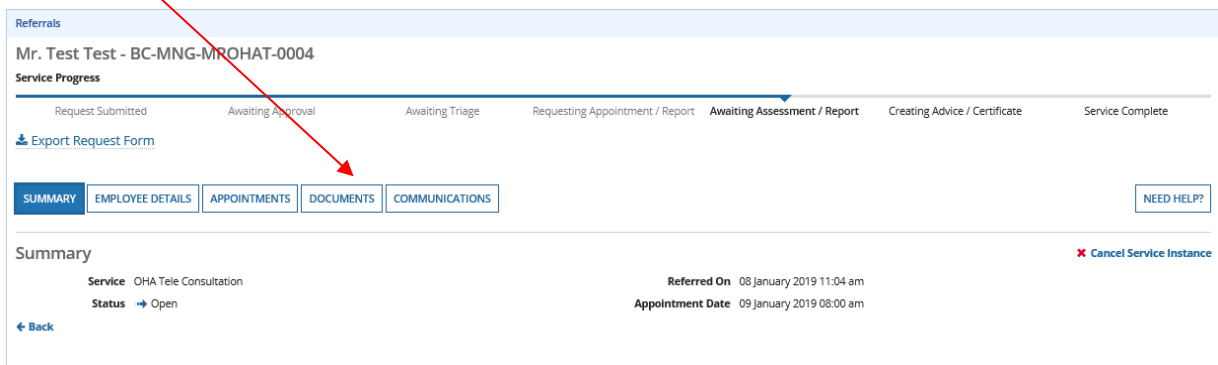


How to access case outcomes

Once the advice report or certificate is ready for you to view, you will receive a HealthHub notification via email.

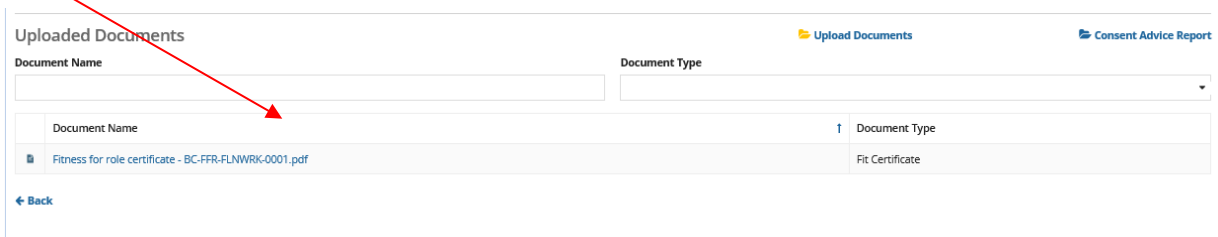
To view the report or certificate, log in to your HealthHub account and navigate to the referral by selecting “My Referrals and Assessments” on your home page, finding the referral and selecting the case reference number.

To view the report or certificate, click “Documents”



The screenshot shows the 'Referrals' page for 'Mr. Test Test - BC-MNG-MROHAT-0004'. The 'Service Progress' bar is at the top, with 'Awaiting Assessment / Report' highlighted. Below the progress bar is a navigation menu with tabs for 'SUMMARY', 'EMPLOYEE DETAILS', 'APPOINTMENTS', 'DOCUMENTS', and 'COMMUNICATIONS'. The 'DOCUMENTS' tab is selected, and a red arrow points to it. The 'Summary' section below shows 'Service: OHA Tele Consultation', 'Status: Open', 'Referred On: 08 January 2019 11:04 am', and 'Appointment Date: 09 January 2019 08:00 am'. A 'Cancel Service Instance' link is visible on the right.

The advice report or certificate will then be present within the document list. To view/download the document, click on the document name



The screenshot shows the 'Uploaded Documents' page. At the top, there are links for 'Upload Documents' and 'Consent Advice Report'. Below is a table with columns for 'Document Name' and 'Document Type'. A red arrow points to the document name 'Fitness for role certificate - BC-FFR-FLNWRK-0001.pdf'. The table also shows the document type 'Fit Certificate'.

Document Name	Document Type
Fitness for role certificate - BC-FFR-FLNWRK-0001.pdf	Fit Certificate

This will then start a download of a PDF document to your computer. Once downloaded, you will be able to view.